



February 2025

## **Zelle Service Notification**

As you may know, Zelle is making changes to their service that may impact OneUnited Bank customers. We have carefully reviewed the changes and determined, based on our security concerns, that we can no longer support the Zelle service beginning March 31, 2025 (the effective date of the changes to the Zelle App\*).

We offer [OneUnited Money Moves](#) in our app, where you can securely send money to friends and family in real time - not in an hour or a day, but right away! You can also use **CashApp, Venmo and/or PayPal.**

We regret any inconvenience this may cause you. Simply stated, protecting the security of our customers is very important to us.

If you have any questions, please contact us at 877-663-8648. We appreciate your understanding.

*\*It is our understanding that the standalone Zelle App has stopped accepting new users in January, that existing users of the Zelle App will no longer be able to send or receive money using a debit card after March 31, 2025, but will have access to their history until August 11, 2025. Again, we regret any inconvenience. If you have any questions related to Zelle, please contact them directly.*

